

Outage Report 15 November 2007

Outage Began : Thursday Nov 15 14:19.
Outage Ends : Thursday Nov 15 22:19.

On Thursday November 15 a major outage at our local telephone exchange brought down both main and backups links into the Preston Dynamic Office. This affected some customers with their email still on the old email system. It also affected 2 or 3 web sites. It did not affect the majority of Web site or Email customers.

No email would have been lost; some senders of emails may have received a delayed delivery report when email could not be delivered within a 4 hour period. Email queues have now cleared and all has returned to normal.

It is the intention of Dynamic Solutions to move all customer email to our newer servers which are hosted in our City Data Centre. These servers have multiply redundant connections and improved speed and anti spam capabilities. After this incident it is intended to accelerate this project for the performance and redundancy reasons specified. Technical Staff will contact you before your domain is moved.